

## DATA PROTECTION POLICY

- **PRIVACY POLICY**

CALL CENTER CONSULTING, S.L. is particularly sensitive to the protection of personal data of users of the services of the Web site. By means of this Privacy Policy (or Data Protection Policy) CALL CENTER CONSULTING, S.L. informs the USERS of the following websites: <http://www.consultingc3.com>, of the uses to which the personal data collected on the website are subjected, so that they may decide freely and voluntarily whether they wish to provide the information requested.

CALL CENTER CONSULTING, S.L., reserves the right to modify this Policy in order to adapt it to new legislation, case law criteria, industry practices, or interests of the entity. Any modification in it will be announced with due notice, so that you have perfect knowledge of its content.

- **RESPONSIBLE**

The person responsible for the processing of personal data is;

CALL CENTER CONSULTING, S.L. With registered address for this purpose at calle Comte d'Urgell 240-250, 2º A 08036 - Barcelona - Spain. Telephone: 902 224 234 and E-mail: [info@consultingc3.com](mailto:info@consultingc3.com) Identification of the DPO: CALL CENTER CONSULTING, S.L. Email: [dpd@consultingc3.com](mailto:dpd@consultingc3.com)

- **PROCESSING PURPOSE**

The purpose of the collection and processing of personal data, through the various forms owned by CALL CENTER CONSULTING, S.L., made available to Users, respond, as the case may be, to manage and respond to requests for information, doubts, complaints, congratulations or suggestions for publications or for any services or activities, acts or events provided, offered, sponsored and/or sponsored by CALL CENTER CONSULTING, S.L., as well as to know the opinion of the users, and in addition, to manage the applications of employment, by means of the collection of curriculums, in order to be able to contact with the interested one and to carry out a process of selection.

- **CONSERVATION PERIOD**

The personal data provided will be kept for the corresponding period in order to comply with legal obligations, as long as you do not object to the processing or revoke your consent.

- **LEGITIMATION**

CALL CENTER CONSULTING, S.L. is entitled to the processing of personal data, based on the consent given by the person concerned by signing or accepting the relevant forms, for one or more specific purposes, as stated in Article 6.1. a) of the General Regulation on the Protection of Personal Data.

- **ACCURACY OF DATA**

In order that the data in our files, computer and/or paper, always correspond to reality, will try to keep updated. So that, to these effects, the User will have to make the changes, directly, when this way it is enabled or communicating, by reliable means, to the area or corresponding department of CALL CENTER CONSULTING, S.L.

- **ADDRESSEES**

Personal data will not be transferred or communicated to third parties, except in cases necessary for the development, control and fulfillment of the expressed purpose(s), in the cases provided for by law.

## **USERS' RIGHTS**

However, the person interested in the personal data may in any case exercise their rights, in accordance with the General Data Protection Regulations, which are:

- Right to request access to personal data relating to the data subject.
- Right to request rectification or deletion.
- Right to request limitation of processing.
- Right to oppose processing.
- Right to data portability.

The interested party may exercise these rights by means of a request accompanied by a photocopy of his/her ID card, in which he/she will specify which of these is requested to be satisfied, sent to the following address: CALL CENTER CONSULTING, S.L., C/ Comte d'Urgell 240-250 2º A - 08036 - Barcelona, or to the following email address: [dpd@consultingc3.com](mailto:dpd@consultingc3.com) .

If you consider your right to personal data protection to have been violated, you may lodge a complaint with the Spanish Data Protection Agency ([www.agpd.es](http://www.agpd.es)).

## **SECURITY MEASURES**

Finally, it is reported that CALL CENTER CONSULTING, S.L., will adopt in its information system the appropriate technical and organisational measures, complying with the principle of proactive responsibility, in order to guarantee the security and confidentiality of the stored data, thus avoiding its alteration, loss, treatment or unauthorised access; taking into account the state of the art, application costs, and the nature, scope, context and purposes of the treatment, as well as variable risks of probability and severity associated with each treatment.

If you have any questions about this Privacy Policy, please contact us at [dpd@consultingc3.com](mailto:dpd@consultingc3.com) .